

Travel Insurance Policy

Insurance Product Information Document



MAPFRE Middlesea Insurance | Middle Sea House | Floriana FRN 1442 | Malta

MAPFRE Middlesea p.l.c. (C-5553) is authorised by the Malta Financial Services Authority to carry on both Long Term and General Business under the Insurance Business Act, Cap 403 of the Laws of Malta. MAPFRE Middlesea p.l.c is regulated by the MFSA.

This is a summary of the insurance policy. It is not personalised to your individual needs. Complete pre-contractual and contractual information can be found through <https://www.middlesea.com/insurance-mt/individuals/travel-insurance/> as well as your policy documentation

What is this type of insurance?

This Travel policy covers you while travelling outside Malta and pays for emergency medical expenses and loss of luggage as well as costs if you have to cancel or abandon your trip mainly due to death, bodily injury or illness. There are 3 options of cover: Low cost, Economy and Club and each have different limits and other benefits as shown below.



What is insured?

✓ **Costs due to unavoidable cancellation or abandonment of the trip**

Low cost: €1,000
Economy: €5,000
Club: €7,500

✓ **Trip cancellation due to adverse weather**

Low cost: €1,000
Economy: €2,000
Club: €3,000

✓ **Emergency medical expenses**

Low cost: €50,000
Economy: €250,000
Club: €750,000

✓ **Hospital benefit of €25 per day spent in hospital abroad up to a limit of:**

Low cost: €250
Economy: €750
Club: €750

✓ **Additional related treatment in Malta**

Low cost: €750
Economy: €1,000
Club: €1,250

✓ **Delayed departure applicable after 12 hours delay: €50 for every 12 hours up to a maximum of €250**

✓ **Missed departure costs**

Low cost: €250
Economy: €750
Club: €1,500

✓ **Hijack**

€125 for every 24 hours up to a maximum of €500

✓ **Personal money**

Low cost: €750
Economy: €1,000
Club: €1,500

✓ **Total baggage insured**

Low cost: €750
Economy: €2,500
Club: €3,000

✓ **Baggage single item limit**

Low cost: €300
Economy: €750
Club: €1,000

✓ **Baggage limit for valuables**

Low cost: €600
Economy: €1,000
Club: €1,000

✓ **Purchase of emergency items due to delayed luggage**

Low cost: €125
Economy: €175
Club: €750

✓ **Loss of travel documents**

Low cost: €120
Economy: €175
Club: €250

✓ **Rental vehicle policy excess**

Low cost: €300
Economy: €400
Club: €500

✓ **Personal liability €1,250,000**

✓ **Personal accident benefits**

Low cost: €10,000 but if under 16 years of age reduced to €5,000
Economy: €20,000 but if under 16 years of age reduced to €10,000
Club: €40,000 but if under 16 years of age reduced to €20,000

✓ **Different premiums are applicable per option per person**

✓ **Different premiums are also applicable for Europe, Worldwide and USA and Canada covers.**

✓ **Higher premiums also apply for persons aged 70 to 80 years**

✓ **Optional cover at an additional cost applicable:**

Winter sports cover
Waiver of excess



What is not insured?

- ✗ The policy excess (unless this has been waived at an additional premium);
- ✗ Participating in excluded activities such as parachuting, bungee jumping and sky diving - all detailed in the policy wording;
- ✗ Winter sports unless the extension is purchased but some extreme winter sports activities are still excluded;
- ✗ Driving or riding on quad bikes or 2/3 wheeled vehicles in excess of 125cc;
- ✗ Involvement in manual work of any kind;
- ✗ Any claim made because you did not enjoy your trip
- ✗ Any loss or theft of personal belongings which are left unattended;
- ✗ Wear and tear as well as mechanical breakdown or failure of any items of luggage
- ✗ Damage to glass, china or similar fragile articles;
- ✗ Loss by fraud and deception;
- ✗ Any improvement on claimed items;
- ✗ Professional sports, racing, motor rallies and motor competitions;
- ✗ Any consequential loss;
- ✗ Any pre-existing medical condition of a serious or chronic nature and/or injury which required consultation or treatment during the past 12 months
- ✗ suicide, attempted suicide, intentional self-injury or deliberate exposure to danger unless in an attempt to save someone's life; being under the influence of alcohol, solvents or drugs
- ✗ Erasure or data distortion;
- ✗ Any unlawful action or any criminal proceedings against you;
- ✗ Direct or indirect loss or damage caused by computer viruses
- ✗ War risks, civil unrest, terrorism, sonic bangs and nuclear contamination.



When and how do I pay?

- As soon as you pay for your trip whether partially or in full, you should purchase travel insurance. In this way you will be protected in case you need to cancel or postpone your trip due to one of the covered reasons in the policy.
- Payment is made before cover commences on a new policy;
- You may pay your premium by credit/debit card, by internet banking, in cash or by cheque. Payments may also be effected online through internet banking or via our website or Client Portal.
- If your policy is purchased through an authorised intermediary, the payment for the policy should be made to them.



How do I cancel the contract?

- You may cancel the contract (cover) only within 14 days of issue or receipt of the travel documents whichever is the latter provided that you did not travel in the meantime;
- A refund of premium will be given (excluding government duty) provided that there were no claims or any incidents likely to give rise to a claim.
- The cancellation option is not available if the departure date is within 14 days from date of issue or receipt of the terms and conditions.



Are there any restrictions on cover?

- ! The Travel Insurance policy is available:
 - To persons resident in Malta
 - For round trips starting and terminating in Malta
 - For non-working holidays or business trips where no manual work is involved
 - For a maximum period of 180 days.
- ! No cover is available for persons 81 years or over;
- ! No cover is applicable if booking of the trip is carried out knowing that there is a situation that will result in a claim such as declared strikes, cancelled flights and warnings to the public not to travel to certain countries.
- ! We do not cover an illness if you have travelled against the advice of a doctor
- ! We do not cover a medical condition for which you were planning to obtain medical treatment during your trip.
- ! We do not cover you if you did not receive the recommended inoculations and/or took the recommended medication for your travel
- ! We will not cover you if you are taking part in any flying or other aerial activities other than as a fare paying passenger in a fully licensed carrying aircraft



Where am I covered?

- ✓ You will be covered within the geographical area you chose and which will be shown on the policy schedule



What are my obligations?

- The completion of a Travel Insurance Proposal Form stating all facts truthfully (including those related to other persons to be insured under the travel policy). It is very important that you read the completed proposal form before signing it especially if someone is completing it for you. We advise you to ask for a copy of the signed proposal form for your records as well as the full policy document;
- The payment of the policy premium including any declared charges and government duty;
- Any changes in any of the declared facts, including any changes in your criminal record as well as any changes in the property insured are to be communicated to us as the contract could become void and claims can be refused if we are not notified of any changes;
- To provide completed claim forms including any reports and quantification of claims amounts are to be submitted in the event of any claim



When does the cover start and end?

- The contract will commence from the date the policy is issued as cancellation cover will commence immediately. The other cover will operate during the period of travel shown on the policy schedule.
- The policy travel dates may be extended on request and the appropriate additional premium is paid